

Payment Policy - Woofs from the Hart

Dog Walking & Pet Care

📍 Loughborough, Shepshed, Coalville, Whitwick & Surrounding Areas

🏠 Payment Policy

At *Woofs from the Hart*, I believe in clear communication and stress-free service starting with how we handle payments.

🐕 New Clients

To confirm your first booking, full payment is required in advance. This secures your slot and ensures a smooth start to our partnership.

🐕 Regular Clients

Weekly or monthly invoicing available. Invoices are sent via email and due within **3 days** of receipt.

📅 Weekend & Holiday Services

Weekend bookings and bank holidays may incur an additional charge. These must be paid in advance.

💰 Accepted Payment Methods

- Bank transfer (preferred)
- PayPal (on request)
- Cash (by prior arrangement)

Payment details provided upon booking confirmation.

⌚ Late Payments & Cancellations

- Late payments may incur a **£5 admin fee** after 7 days
- Cancellations require **24 hours' notice**
- Same-day cancellations or no-shows will be charged in full

If you have any questions or need flexibility, I'm always happy to chat. My goal is to make pet care easy, personal, and full of heart.

💌 *Sarah Hart – Founder of Woofs from the Hart*

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